

GreenTree Orthodontics Accessibility Statement

GreenTree Orthodontics is committed to ensuring that our website is accessible to everyone, including people with disabilities. We believe that access to clear, accurate orthodontic information should never be a barrier — and that commitment extends to the digital experience we provide to every visitor.

We are continually working to improve the accessibility of our website and to apply the relevant international accessibility standards.

Measures to Support Accessibility

GreenTree Orthodontics takes the following measures to ensure the accessibility of our website:

- We have incorporated accessibility as a core part of our website design and ongoing content strategy.
 - We review and update accessibility features whenever new content is added or the site is updated.
 - We welcome feedback from all users and respond promptly to accessibility concerns.
 - We use plain, clear language throughout our content so that information is easy to understand for all patients and families.
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Conformance Status

The [Web Content Accessibility Guidelines \(WCAG\)](#) define requirements for designers and developers to improve accessibility for people with disabilities. WCAG defines three levels of conformance: Level A, Level AA, and Level AAA.

The GreenTree Orthodontics website is **partially conformant with WCAG 2.1 Level AA**. Partially conformant means that some parts of the content may not yet fully conform to the accessibility standard. We are actively working to bring all pages into full conformance.

The following accessibility features are currently in place on our website:

- Descriptive alt text on images throughout the site
- Logical heading structure (H1 → H2 → H3) to support screen reader navigation
- Sufficient color contrast between text and background elements

- All links and buttons include descriptive labels
 - All form fields include visible labels
 - Phone number and email address are keyboard-accessible clickable links
 - The site is designed to be navigable by keyboard alone
 - The primary language of the page is declared in the HTML
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Feedback

We welcome your feedback on the accessibility of the GreenTree Orthodontics website. If you encounter any barriers while using our site, or if you need information provided in an alternative format, please contact us:

- **Phone:** (707) 791-7460
- **Email:** info@greentreeorthodontics.com
- **Postal address:** 6543 Montecito Blvd., Santa Rosa, CA 95409
- **Office hours:** Monday – Thursday, 9:00 AM – 5:00 PM

We aim to respond to accessibility feedback within **5 business days**.

Compatibility with Browsers and Assistive Technology

The GreenTree Orthodontics website is designed to be compatible with the following assistive technologies:

- Screen readers, including JAWS, NVDA, and VoiceOver
 - Modern web browsers including Chrome, Safari, Firefox, and Edge (current and two prior major versions)
 - Keyboard-only navigation
 - Browser zoom up to 200% without loss of content or functionality
 - Mobile screen readers on iOS (VoiceOver) and Android (TalkBack)
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Technical Specifications

Accessibility of the GreenTree Orthodontics website relies on the following technologies:

- HTML5
- CSS3

- JavaScript
- WAI-ARIA (where applicable through the Wix platform)

These technologies are relied upon for conformance with the accessibility standards described in this statement.

Known Limitations

Despite our best efforts, there may be some areas of the site that are still being improved. Known limitations include:

1. **Third-party booking and scheduling tools** — Our online appointment scheduling is provided through a third-party platform (Ortho2 Edge). We do not control its accessibility features, but we encourage patients who experience difficulties to contact us directly by phone at (707) 791-7460 and we will assist you personally.
2. **Older PDF documents** — Any linked PDF documents may not be fully optimized for screen readers. We are happy to provide the content of any document in an accessible alternative format upon request.
3. **Embedded video content** — If video content is added to the site in the future, we are committed to providing captions and transcripts.

If you encounter a limitation not listed here, please contact us so we can address it promptly.

Assessment Approach

GreenTree Orthodontics assessed the accessibility of this website using the following approaches:

- Self-evaluation against WCAG 2.1 Level AA success criteria
 - Automated evaluation using the WAVE Web Accessibility Evaluation Tool (wave.webaim.org)
 - Manual review of heading structure, alt text, link labels, and color contrast
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Formal Complaints

If you are not satisfied with our response to an accessibility concern, you may escalate your complaint to:

U.S. Department of Justice — Civil Rights Division Disability Rights Section 950
Pennsylvania Avenue, NW Washington, DC 20530 Phone: 1-800-514-0301 (voice) |
1-800-514-0383 (TTY) Website: www.ada.gov

Formal Approval

This Accessibility Statement is approved by:

GreenTree Orthodontics Dr. Brandy Solomon, DDS, MSD — Practice Owner 6543 Montecito
Blvd., Santa Rosa, CA 95409

This statement was created on 07/16/2026 in accordance with the [W3C Accessibility Statement Generator Tool](#) and the Web Content Accessibility Guidelines (WCAG) 2.1, published by the World Wide Web Consortium (W3C).

This statement was last reviewed on 07/16/2026.